

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2016

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
15425	03/09/12 09/21/16	Request Schedule Closed	Durations 0.0 S-to-C 1.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence							
18738	02/13/14 09/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
18817	02/26/14 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd	Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen							
19128	04/14/14 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boulden, Martha Adams Ln	Adams Ln District 5
Flooding on road coming onto property needs to clean ditch and culvert up above property							
19635	06/26/14 09/26/16	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Turner, Randy Cobbsville Dr	Cobbsville Dr District 5
Ditch in front of house is washing away needs gravel like before							
20061	09/23/14 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Phillips, Grea Timber Dr	Timber Dr District 3
Culvert has sunk down							

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20679	03/13/15 09/13/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority concrete busted where culvert runs into backyard.	Brown, Shirley Road Maintenance Ables, Shane Alden Place	Alden Place
20869	04/06/15 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Ditching Medium Priority Requesting ditching.	Brown, Shirley Road Maintenance Smith, Micheal Tyson Road	Tyson Rd District 5
21000	04/24/15 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority Road culvert is sinking need repair	Brown, Shirley Road Maintenance Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
21044	05/05/15 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority ditches need cleaning and water is standing in rd (flooding)	Brown, Shirley Road Maintenance Brown, Augusta Gordon Rd	Gordon Rd District 5
21056	05/06/15 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Culvert Repair Medium Priority Culvert at entrance of Grayhawk Subdivision washing away	Brown, Shirley Road Maintenance Howland, John Grayhawk Drive	Grayhawk Dr District 1
22073	01/25/16 09/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority Stated that ditch is not draining, water just sits there it doesn't have anywhere to flow; both sides of her driveway and ro:	Brown, Shirley Road Maintenance Burden, Carolyn Shrock Rd	Shrock Rd District 3

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22134	02/03/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Need rip rap on a drainage pipe at Caroline Blvd and Belle Pointe							
22136	02/03/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Poor drainage on Caroline where detention pond is located. Culvert is too small or needs additional culvert, road over flow or this, you may have some other solution							
22146	02/04/16 09/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown Cleo Clark Rd	Cleo Clark Rd District 4
Caller stated that ditch and culvert needs cleaning out, water not draining							
22182	02/12/16 09/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thurman, William Pleasant Gift Rd	Pleasant Gift Rd District 5
Culvert needs to be replaced under road, road has a big sink hole right below mailbox at this address, requesting for some							
22186	02/12/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Filista, Sammy N. Livingston Rd	Greens Crossing Rd District 3
Needs ditching starting at Greens Crossing Rd @ North Livingston Rd. Alice Ln needs ditching also.							
22190	02/16/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd	W Sowell Rd District 1
Dead end of W Sowell Rd ditches needs cleaning out							

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22197	02/16/16 09/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 09/26/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledae, Scott Arrington Dr	Arrington Dr District 3
Culverts clogged up, needs cleaning out							
22260	02/29/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Steen, Gerald Hickory Rd	Hickory Rd District 1
Drainage ditch needs to be checked.							
22267	02/29/16 09/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Tidwell, Susan Lake Ridge Circle	Woods Lake Dr District 1
Stated that culverts and ditches needs cleaning out on Woods Lake, ditches holding water							
22294	03/04/16 09/06/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stennett, Rachel Rhodes Ln	Rhodes Ln District 1
Caller stated that the ditch behind her house is holding water and that an old oak tree has fallen in it, she needs someone							
22346	03/11/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
Creek flooded due to culvert on one end is stopped up, rain has washed dirt into ditch causing it not to drain on one end							

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22348	03/11/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cox, Ronnie Wildwood Dr	Wildwood Dr District 1
corner of Wildwood Dr culvert is stopped up causing the street to flood							
22360	03/15/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thvompson Ln	Hawkins Thompson Ln District 4
Ditches stopped up on both sides, and requeating for more dirt on culvert							
22370	03/16/16 09/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tucker, Vanessa King Ranch Rd	King Ranch Rd District 4
Needs ditching coming from 22 on King Ranch Rd the 4th house on the right.							
22383	03/21/16 09/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Carter, Yalonda East Ridge Cir	East Ridge Cir District 3
caller stated that ditch/drainage is stopped up behind her house and that it's on the COUNTY right away							
22388	03/22/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Johnson, Annie Mini Ln	Mini Ln District 5
Caller stated that due to all the rain and flooding, the road is washing out making it difficult to drive on							
22407	03/24/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fisher, Willie Robinson Spring Rd	Robinson Sprinas Rd District 3
Creek on the side of his house is stopped up with debris, causing his backyard to flood, but not sure if it belongs to the C							

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22408	03/28/16 09/26/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Dennis, Marvin Pat Lockett Pat Lockett District 5
Ditches stopped up on both sides of the culvert; getting a house built but having problems with water not draining and r						
22422	03/28/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kennedy, Malone Summitt Dr Summitt Dr District 1
Ditches stopped up at 208 Summitt Dr in Twin Harbor Sudv						
22449	03/31/16 09/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	McMullen, Tanva Old Natchez Trace Old Natchez Trace District 5
floods at ditch in front of her home and in her home with a hard rain: home in flat area prone to flooding						
22456	04/01/16 09/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Rd North Old Canton Rd District 1
Ditch stopped up						
22464	04/04/16 09/06/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Holand, Bruce Kehle Rd Kehle Rd District 3
Ditches holding water, road washing away, trees growing over top of the road, ditches not draining						
22472	04/05/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Chinn, Roscoe Pat Lockett Rd Pat Lockett Rd District 5
Culvert is stopped up,holding water in ditch causing yard to flood think it's an bad drainage problem						

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22484	04/06/16 09/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie Rabbit Run Rd Johnson Line Rd District 4
Ditch needs ditching at corner of Johnson Line Rd and Rabbit Run Rd. It is holding water not flowing.						
22509	04/12/16 09/26/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Ted Summit Dr Summit Dr District 1
Caller stated that at the corner of Trace Harbor/Summit Dr culvert is stopped up water not draining, causing flooding						
22517	04/12/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Gift Rd Pleasant Gift Rd District 5
Water not flowing in ditch, thinks it's not deep enough or have an drainage problem						
22518	04/12/16 09/20/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 5
Culvert is caving in at this address, and the road is sinking in						
22525	04/13/16 09/13/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Whalen, George O C Hunter Rd O C Hunter Rd District 4
Ditch is stopped up in front of Fairview Park causing under his house to flood: Requesting to have ditch across the road						
22527	04/13/16 09/13/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv Travis Cv District 4
Requesting to get hole repaired in culvert if not replaced						

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22528	04/13/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Harbin, Bob Twin Lakes Dr	Twin Lakes Dr District 1
Road culvert needs to be cleaned out next to property line							
22529	04/13/16 09/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Ezra, Mr. Rocky Hill Rd	Rocky Hill Rd District 5
Had a customer call reporting problems with a drainage ditch stopped up or backed up 5 or 6 feet. He said it is at the chnty issues and I just tell him I will pass it on. Haha. I told him I would contact forward the message on to you guys along v							
22531	04/13/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Dig Out Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Kirkland, Carol Dogwood Lane	Dogwood Ln District 1
Needs dig out repair							
22543	04/14/16 09/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lyon, Unknown Cedar Hill Rd	Cedar Hill Rd District 5
Cedar Hill Rd 3quarters of a mile west of 463, culvert under road around it has washed away							
22547	04/15/16 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row	Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert							
22552	04/18/16 07/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Berry, Deme Hart Rd	Hart Rd District 5
Requesting for dirt on driveway							

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22559	04/18/16 09/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
Requesting ditch be cleaned out because of mudslide and is flood the front yard							
22577	04/20/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King, Mildred Gus Green Rd	Gus Green Rd District 3
Water running from the road is running onto property flooding. Also has concerns for creek running under road unto pro							
22733	05/11/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Melton, Sondra Quail Ridge Dr	Quail Ridge Dr District 3
Culvert has an sinkhole at the base of it,causing the road to sink in							
22799	05/25/16 09/26/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rouser, Wilbert Rouser Rd	Rouser Rd District 3
On the corner of Rouser Rd/Samuel Ln culvert is stopped up							
22801	05/25/16 09/27/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lynn, Stanley Eagles Nest Cir	Eagles Nest Cir District 2
Having drainage problems when the water flows down, it doesn't go into the sewer							
22836	06/01/16 09/01/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Boldin, Roosevelt Church Rd	Church Rd District 4
Requesting to have culvert repaired on the Stribling Rd side of property about a quarter mile from address will have it sta							

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22861	06/06/16 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority Road Maintenance Ditch is washing out into the road	Brown, Shirley Road Maintenance	Perry, Catherine Gus Green Rd Gus Green Rd District 3
22883	06/10/16 09/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority Ditch behind house has high grass and holds water when it rains; per customer it has a county drainage easement.	Brown, Shirley Road Maintenance	Bond, Connor Meadow Park Dr Meadow Park Dr District 1
22887	06/13/16 09/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed at this address [30 ft]	Brown, Shirley Road Maintenance	Gaines, Russell Livinaston Vernon Rd Livinaston Vernon Rd District 4
22910	06/17/16 09/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority Pipes are not draining when it rains yard floods.	Brown, Shirley Road Maintenance	Booker, Walter 403 Audubon Woods 403 Audubon Woods District 1
22920	06/21/16 09/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority Dead trees need cutting off the side of the road starting at the stop sign going East	Brown, Shirley Road Maintenance	Miller, John Twelve Oaks Trace Twelve Oaks Trace District 4
22921	06/21/16 09/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority Limbs/bushes needs cutting in front of her house that's on the County right away	Brown, Shirley Road Maintenance	Boyd, Lisa Cloverleaf Dr Cloverleaf Dr District 4

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22931	06/22/16 09/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Nelson, Bo Deweese Rd	Deweese Rd District 3
Stated that everytime it rain it washes away the gravel and floods							
22938	06/23/16 09/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln	Adams Ln District 5
Requesting some ditching be done on the ditches in front of house because of flooding under house							
22939	06/23/16 09/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Boyd, Letha Cloverleaf Dr	Cloverleaf Dr District 4
Requesting that the limbs be cut back at address on the right of way.							
22968	06/28/16 09/26/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hawkins, Beatrice McDougal Rd	McDougal Rd District 4
Need culvert, and need debris pick up at 130 McDougal							
22983	06/30/16 09/27/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Archie, Sharonda Archie Cain Rd	Archie Cain Rd District 4
Needs culvert installed for new driveway							
22987	07/01/16 08/12/16	Request Schedule Closed	Durations 0.0 S-to-C 23.7 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Sharp, Mark Gluckstadt Rd	Gluckstadt Rd District 3
Limbs is falling from a tree near and around this address							

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22988	07/01/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Jessie Catlett Rd District 3
Water is washing across the street at this address washing out the round and driveway.						
22994	07/05/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Keshia Kenzie Dr District 3
Requesting some one comes out and check the water drainage possibly damage foundation of house						
22995	07/06/16 09/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Guy, Robert Rabbit Run Ln District 4
Requesting to have a new culvert installed. Will have it staked off						
23005	07/07/16 09/30/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Home LLC, Berkshire Caroline Blvd District 4
Requesting for culverts to be installed at these two locations						
23012	07/08/16 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosa Rocky Hill Rd District 5
Requesting to have culvert repaired has holes and possibly need gravel.						
23015	07/11/16 09/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Russell Dewees Rd District 3
Requesting culvert to hayfield be extended so large equipment can get in and out						

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23020	07/12/16 09/29/16	Request Schedule Closed	0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Skates, Adam Pocahontas Rd	Pocahontas Rd District 4
Needs culvert installed at new address							
23032	07/14/16 09/20/16	Request Schedule Closed	0.0 S-to-C 40.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Battle, Tony Vaugh St	Vaughn St District 4
Needs culvert installation							
23053	07/20/16 09/22/16	Request Schedule Closed	0.0 S-to-C 39.2 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Whitaker, Mary Miqains Rd	Miqains Rd District 1
Tree leaning on the side of road about 9/10 of a mile in between 309 Miqains and the creek, dont go past the creek							
23058	07/25/16 09/26/16	Request Schedule Closed	0.0 S-to-C 34.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha North Old Canton Rd	North Old Canton Rd District 1
At this address on both sides an ditch needs duqqing							
23075	08/01/16 09/09/16	Request Schedule Closed	0.0 S-to-C 27.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Unknown Stokes Rd	Stokes Rd District 3
Bridge needs gravel on it, it's the one before Cloud Rd							
23076	08/01/16 09/02/16	Request Schedule Closed	0.0 S-to-C 27.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cole, Rosie Rocky Hill Rd	Rocky Hill Rd District 5
Needs someone to come out an check culvert, due to when it rains yard floods							

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23078	08/02/16 09/02/16	Request Schedule Closed	Durations 0.0 S-to-C 26.4 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Martin, Don Cedar Ridge Drive	Cedar Ridge Dr District 5
culvert not draining and ditches hold water; needs to be cleaned out on both sides.							
23085	08/01/16 09/06/16	Request Schedule Closed	Durations 0.0 S-to-C 22.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Washington, Felice Middle Rd	Middle Rd District 4
She needs culvert installation. Will call back when it is staked and address is posted.							
23090	08/03/16 08/04/16	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Warren, Kathy Lakeshore Dr	Lakeshore Dr District 3
Limbs pick up							
23095	08/04/16 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Roderick Stumpbridge Rd	Stump Bridge Rd District 5
Requesting for culvert to be installed before they bring trailer home out							
23106	08/08/16 09/08/16	Request Schedule Closed	Durations 0.0 S-to-C 20.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ward, Deidra Oak Hill Dr	Oak Hill Dr District 1
Wants some one to come out and check road to see is it for us to maintain or her, its an small short road, that needs grav							
23108	08/09/16 09/09/16	Request Schedule Closed	Durations 0.0 S-to-C 19.2 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Newsome, Bernard Stump Bridge	Stump Bridge Rd District 5
Needs culvert installed							

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23112	08/09/16 09/13/16	Request Schedule Closed	Durations 0.0 S-to-C 19.1 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Dinkins Rd	Dinkins Rd District 5
Rain has washed away all the dirt that was put down on the road							
23113	08/10/16 09/13/16	Request Schedule Closed	Durations 0.0 S-to-C 14.1 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Kemp, Michael Trace Harbor Rd	Trace Harbor Rd District 1
Requesting to get the drainage cleaned out around culvert and ditch							
23114	08/10/16 09/09/16	Request Schedule Closed	Durations 0.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Clack, Jacob Twelve Oaks Trace	Twelve Oaks Trace District 4
Requesting to have culvert installed will have it staked							
23119	08/10/16 09/19/16	Request Schedule Closed	Durations 0.0 S-to-C 18.3 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Speaks, Louis Crescent Lake Drive	Crescent Lake Dr District 2
Needs gravel over driveway. Need to come in on Woods Lake Drive.							
23123	08/10/16 09/09/16	Request Schedule Closed	Durations 0.0 S-to-C 13.7 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Anderson, Lance Firetower Rd	Firetower Rd District 5
Needs culvert replaced at Charlie Buck Hunting Club driveway.							
23126	08/10/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 13.7 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller Daughtrey Drive	Old Jackson Rd District 4
Said ditching needed on Daughtrey Drive and Old Jackson Rd							

Service Request Schedule Summary

Open Requests

Req #	Dates		Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
23128	08/10/16 09/21/16	Request Schedule Closed	0.0 S-to-C 13.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lacev, Leroy John Day Rd	John Day Rd District 5
Needs culvert indtalled on new property							
23132	08/11/16 09/12/16	Request Schedule Closed	0.0 S-to-C 17.4 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Murphy, Danny Dampeer Rd	Dampeer Rd District 5
Needs culvert installed [30 ft]							
23135	08/11/16 09/20/16	Request Schedule Closed	0.0 S-to-C 17.2 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd	Grown Williams Rd District 5
Driveway has washed away due to when it rain the water flows down in driveway, causing the gravel to wash away, and h tate that we are accountable for WM							
23141	08/12/16 09/12/16	Request Schedule Closed	0.0 S-to-C 16.2 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Barton, Ken Cedar Hill Rd	Cedar Hill Rd District 3
Huge dead tree falling towards the road,caller has put red flags on both sides of road where they are located							
23146	08/15/16 09/21/16	Request Schedule Closed	0.0 S-to-C 13.3 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Pitts, Jonathan Tyson Rd	Tyson Rd District 5
Needs gravel at end of driveway							
23151	08/15/16 08/18/16	Request Schedule Closed	0.0 S-to-C 6.7 O-to-C	Limb Pickup Medium Priority	Brown, Shirley Road Maintenance	Adams, Dinah Harwood Ct	Harwood Ct District 3
Limbs pick up at this address on Lake Caroline							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23152	08/16/16 08/18/16	Request Schedule Closed	Durations 0.0 S-to-C 13.0 O-to-C	Pot Holes Medium Priority Pot holes need to filled on entire road	Brown, Shirley Road Maintenance	Lacy, Linda Old Hwy 17 Summerlin Rd District 5
23163	08/18/16 09/16/16	Request Schedule Closed	Durations 0.0 S-to-C 10.3 O-to-C	Ditching Medium Priority Culvert and ditch needs dugging out, causing yard to flood	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Git Rd Pleasant Gift Rd District 5
23170	08/18/16 09/23/16	Request Schedule Closed	Durations 0.0 S-to-C 10.3 O-to-C	Gravel Medium Priority Requesting for asphalt or gravel on driveway due to everything has washed away, he stated that this was an ongoing pro	Brown, Shirley Road Maintenance	Johnson, Andre Hill Rd Hill Rd District 4
23171	08/18/16 09/15/16	Request Schedule Closed	Durations 0.0 S-to-C 6.0 O-to-C	Ditching Medium Priority drainage ditches all along road are stopped up and it makes her yard flood.	Brown, Shirley Road Maintenance	Edwards, Regina South Deerfield Drive South Deerfield Dr District 1
23174	08/19/16 09/09/16	Request Schedule Closed	Durations 0.0 S-to-C 4.7 O-to-C	Culvert Installation Medium Priority Culvert Installed	Brown, Shirley Road Maintenance	Lott, Shelia Stump Bridge Rd Stump Bridge Rd District 5
23182	08/22/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 6.4 O-to-C	Gravel Medium Priority Needs gravel on driveway	Brown, Shirley Road Maintenance	Miqqins, John Rising Chapel Rd Rising Chapel Rd District 5

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23190	08/23/16 09/23/16	Request Schedule Closed	Durations 0.0 S-to-C 5.4 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Posey, Travis Hwy 16 E	Hwy 16 E
Caller from First Student called an requested for gravel to be poured at this address for bus turn around, also stated that							
23199	08/24/16 09/14/16	Request Schedule Closed	Durations 0.0 S-to-C 4.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pentecost, James Hart Rd	Hart Rd District 5
Ditches need cleaning out.							
23202	08/24/16 09/27/16	Request Schedule Closed	Durations 0.0 S-to-C 4.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, James St Charles St	St Charles St District 4
Culvert, and ditch stopped up							
23204	08/24/16 09/28/16	Request Schedule Closed	Durations 0.0 S-to-C 4.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Culvert, ditch needs digging out, causing the water not to drain out							
23209	08/25/16 09/22/16	Request Schedule Closed	Durations 0.0 S-to-C 3.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wilson, John North Old Canton Rd	North Old Canton Rd District 1
Ditch needs cleaning out, 50 feet before you get to the creek, west side of property at this address							

Open Requests: 107
0.00 S-to-C Average Duration
5.28 O-to-C Average Duration

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Departmen	Caller / Address	Location / District
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Total Requests: 107
0.00 S-to-C Average Duration
5.28 O-to-C Average Duration